



WARRIOR MEDIC NOTAM – 59MDW-20-03  
Casualty Notification Officer Medical Support  
20 March 2020



**PURPOSE:** To implement 59th Medical Wing (MDW) Casualty Notification Officer (CNO) medical support policy.

**COMMANDER'S INTENT:** The 59 MDW Commander's intent is to ensure the wing provides appropriate medical support to Casualty Affairs as that office conducts its critical mission.

**BACKGROUND:** Per AFI 36-3002, *Casualty Services*, para 3.8.1.1. "Medical personnel capable of rendering medical assistance to the NOK (Next of Kin), if needed, and an Air Force Chaplain, if available, accompany the notification officer to attend to the reaction of NOK."

In the JBSA region, Casualty Affairs conducts approximately 25 notifications annually. Because casualty notifications can prove mentally and physically overwhelming for the next of kin notified, we must do everything possible to help the next of kin at this critical time in their lives. In addition, because chaplain support may not always prove readily available, we may be called upon to assist with emotional support.

**IMPLEMENTATION:**

1. Effective upon signature of this NOTAM, the Wilford Hall Ambulatory Surgical Center (WHASC) Mental Health Flight will maintain an on-call roster identifying mental health personnel throughout the 59 MDW, to support the CNO as needed. The Mental Health Flight Commander or designee will provide said roster to the Casualty Affairs offices at JBSA-Randolph and JBSA-Lackland and update the roster on at least a quarterly basis.

**POC:** Direct questions regarding this NOTAM to the 59 MDOG/SGH at DSN 554-5150.

A handwritten signature in black ink, appearing to read "John J. DeGoes".

JOHN J. DEGOES,  
Major General, USAF, MC, FS  
Commander, 59th Medical Wing