Introducing the Future of Military Medicine in San Antonio
The New Wilford Hall
“Warrior Medics - Mission Ready - Patient Focused”

The New Wilford Hall Project Details

The new Wilford Hall is a $380 million, 681,000-plus square foot, state-of-the-art medical treatment facility that will replace the existing facility at Joint Base San Antonio-Lackland. The new Wilford Hall will emerge as the U.S. Air Force’s flagship medical facility for outpatient care. Serving more than 55,000 patients, the new Wilford Hall will become the largest outpatient ambulatory surgical center in the Department of Defense. It will feature four wings, on four floors, that will house more than 25 outpatient clinics and clinical services when completed.

The new medical campus will also include a three story, 1,000-plus car parking garage and a central energy plant. Construction is taking place adjacent to the existing Wilford Hall facility, which will be demolished once the new building is fully operational.

This project is part of the San Antonio Military Health System’s commitment to provide the best access to care for beneficiaries and their families. This initiative was spurred by the 2005 Base Realignment and Closure Act, which mandated that San Antonio’s military medical facilities integrate into an enhanced multi-service market to improve operational effectiveness and efficiency. As a result of this mandate, Wilford Hall’s inpatient services were moved to the San Antonio Military Medical Center, at nearby JBSA-Fort Sam Houston.

Design Features Of The New Wilford Hall

The new Wilford Hall features interiors designed to promote a healing and calming environment. The new facility won a 2011 honor award for concept design in the Air Force Design Awards. The building demonstrates the highest level of design excellence, sustainability, and architectural integration within the JBSA-Lackland campus. The design concept for the new state-of-the-art medical facility merges the regional Southwest character of San Antonio with the innovation of the Armed Forces. Evidence-based design principles, best practice solutions, and sustainable design have been soundly incorporated into the facility design.

Design efforts include creating a holistic environment that incorporates modularly designed clinics that promote future flexibility. Guiding principles also include workflow efficiency, sustainability, safety, and technology integration. The design concept also incorporates 50-year-old oak trees into a grove that pays tribute to the rich history of Wilford Hall. Interior gardens, unique sculptures, roof gardens, and plazas will be integrated into the overall site design.

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The New Wilford Hall
Is More Efficient

The new Wilford Hall is designed to provide enhanced outpatient health care with innovative medical equipment, in a cutting-edge facility. The facility's design concept provides a welcoming and relaxing environment with intuitive pathways and pedestrian friendly spaces. The new facility also features logical floor plans that improve operational efficiencies. Located off the main concourse, the elevators effectively move patients to and from respective departments.

Departments are organized according to functionality and patient volume. The new Wilford Hall's four wings are connected by an airport-style concourse that will maneuver patients through high traffic areas. The concourse is organized around gardens, which provide natural light and help guide patients through the facility.

LEED* is the internationally recognized green building certification system designed to promote a whole-building approach to environmental sustainability. The new Wilford Hall project is projected to earn LEED* Silver certification. Various green building design features include energy efficient design measures to minimize heat gain – optimal building orientation, green and reflective roofing, and shading devices on windows. Additionally, occupancy sensors and lighting control systems will automatically turn off lights after hours.

We Are Not Closing Our Doors,
We Are Working To Serve You Better

Enhanced Care - Therapeutic Environment - Green Design

Our mission has not changed. We look forward to continuing our tradition of providing exceptional patient-centered health care in our new state-of-the-art facility. We thank you for your understanding and patience during this exciting time of transition.

Parking

Parking availability will remain at pre-construction levels with the implementation of temporary parking lots, shuttle services, and access to the new parking garage.

Health Care Services

Health care services will remain at the existing facility until the new Wilford Hall is fully operational.

Features Of The New Wilford Hall

PHASE 1: Constructed a new energy plant, utility vault, 1000-plus car parking garage, and the first wing of the new facility. The new Primary Care Center, ancillary departments, and support services were constructed during this phase. The new parking garage officially opened on April 30, 2013.

PHASE 2: Constructs the main concourse, building entrance, and second and third wings of the new Wilford Hall. A new Diagnostic, Surgical, and Therapeutic Service Center and associated support spaces are provided during this phase. Other clinical departments and supporting mechanical systems will be constructed at this time.

PHASE 3: Construct the fourth wing, its associated clinical departments, and supporting mechanical systems. This phase includes the final build-out, which completes the remaining planned portions of the new Wilford Hall and an ambulance shelter. Included under this phase is a new Specialty Care, Medical Logistics Support Center, and Command/Support Center.

PHASE 4: This phase will demolish the existing Wilford Hall facility, and the existing energy plant, along with identified outlying buildings. New surface parking will be constructed and the site will be restored to accommodate access to the new Wilford Hall.

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Images Courtesy of Will Ewing